

RedeemersGroup

# CARECLUB

A Lifetime of Confidence & Commitment



## GIVE YOURSELF THE PEACE OF MIND THAT COMES WITH KNOWING SYSTEMS ARE PROPERLY MAINTAINED AND WARRANTIED FOR LIFE!

At Redeemers Group, we believe in doing things the right way. While we have the best technicians install the best products available, every system needs a little upkeep. To make the necessary maintenance easier, we created **CARECLUB**.

Without Redeemers Group **CARECLUB**, the cost of replacing a sump pump can be upwards of \$750. But for a monthly fee of just \$17.99, the exclusive benefits you receive as a Redeemers Group **CARECLUB** member covers the replacement expense and more.

\*Minimum 3-year membership required.

\* Does not include PolyLEVEL or Basement Finishing products

### LIFETIME WARRANTY

Enjoy the added protection of a lifetime warranty on all systems in your home\*

### FREE ANNUAL MAINTENANCE

Our regular annual maintenance and inspection is free with your **CARECLUB** membership (\$249/year value) to ensure your property is retaining the maximum benefits of the system.

You will NEVER pay for replacement materials or parts.

Our service technician will perform a walk-around inspection of your property to ensure there are no new problems.

### EMERGENCY SERVICE

Reduced pricing on urgent sevice calls (\$99) vs. non-members (\$149 + the cost of parts).

### PRIORITY SCHEDULING

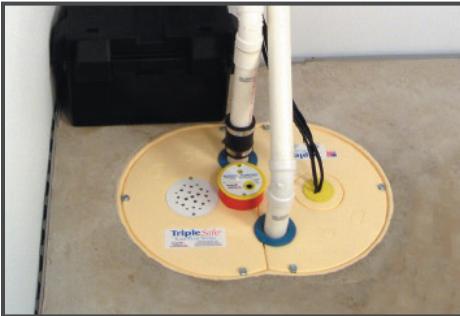
As a **CARECLUB** member, you receive priority scheduling for any maintenance, service, or future install appointments.

### MEMBER REWARDS

Receive a members-only 3% discount on any future purchases at this address.\*

### 1st YEAR MEMBERSHIP FREE

The cost of the 1st year will be deducted from your project today (\$215.88).



### WATERPROOFING SYSTEM MAINTENANCE

- Cycle and water test sump pump operations
- Clean sump system liner of sediment and silt- VERY IMPORTANT!
- Change battery in the WaterWatch alarm-should be done annually
- Flush and flood test WaterGuard system as necessary
- Evaluate discharge line(s) and potential for freezing



### SMARTJACKS

- Assess benchmarks with level to verify no further foundation failure.
- Replace/ add benchmarks as needed.
- Determine elevations of entire foundation.
- Inspect grading, downspouts, and gutters to ensure water is discharging properly away from foundation.
- Inspect foundation walls for cracks, efflorescence or water stains.



### PUSH PIERS

- Assess benchmarks with laser level to verify no further foundation failure
- Replace/ add benchmarks as needed
- Evaluate foundation's periphery areas to make sure there is no post repair movement.
- Determine elevations of entire foundation
- Inspect grading, downspouts, and gutters to ensure water is discharging properly away from foundation.



### WALL SUPPORT

- Re-tighten all anchors to appropriate torque
- Evaluate wall anchor plates and maintain wax sealant
- Benchmark the position of wall(s) at each anchor location
- Remove excess anchor rod
- Perform an inspection of foundation, grading, and gutters



### CLEANSPACE

- Inspect seams and seals to ensure proper protection
- Locate any new entry points
- Inspect drain/sump pump operations
- Record and evaluate humidity and temperature levels

For only \$17.99 a month, give yourself the peace of mind that comes with knowing your Redeemers Group systems are properly maintained and warranted for life!

- Minimum 3-year membership required. Some exclusions may apply -

Choose one

I am choosing to take advantage of the **CARECLUB** membership.

\_\_\_\_\_  
*Customer signature*

\_\_\_\_\_  
*Date*

I am declining the benefits offered to me through **CARECLUB**, and I understand the potential risks and costs of doing so.

- Proactive annual maintenance, if requested after 12 months from install, is \$249 per visit plus the cost associated with part repair if needed.
- Service calls, if requested after 12 months from install, are \$149 per visit plus the cost associated with part repair if needed
- Scheduling for service calls or proactive maintenance will be based on availability at the time they are requested.

\_\_\_\_\_  
*Customer signature*

\_\_\_\_\_  
*Date*

**CARECLUB enrollment:  
 PERSONAL INFORMATION**

Customer name:

Monthly Total: \$17.99

Address:

Phone:

Email:

**AUTHORIZATION FOR AUTOMATIC WITHDRAWAL**

Name of Bank/Financial Institution:

Bank Phone:

Bank Address:

Routing/ ABA No.

Account Number:

Checking

Savings

I authorize Redeemers Group Inc. to debit the amount listed above as the Monthly Total From the financial institution listed about from withdrawal from account. I understand that this agreements initial term is for 3 years from the date I sign it ("Initial Term"). I may cancel this agreement in writing to Redeemers Group Inc. during the Initial Term but, in that case, I agree to pay Redeemers Group, Inc. an amount equal to the Monthly Total multiplied by the number of months remaining in the initial Term. Redeemers Group Inc. may terminate this agreement during the Initial Term by paying me the difference between the sum of Monthly Totals I have paid and the current retail cost of any services and products I obtained from Redeemers Group Inc. during the Initial Term. After the Initial Term, this agreement shall continue on month-by-month basis and either Redeemers Group or I can terminate it at any time by giving written notice to the other. The benefits of Redeemers Group Care cease when this agreement is terminated, I hereby authorize Redeemersgroup Inc. to initiate debit entries and initiate, if necessary, credit entries and adjustments for any debit entries in error to my accounts as indicated and for the deposit named above to debit and /or credit the same to such account. (Note to new property owners: You must notify Redeemers group Inc. in writing within 30 days of ownership in order to transfer this agreement. Please include a voided check.) Redeemers Group Care Club does not cover PolyLevel or Basement Finishing products.

\_\_\_\_\_  
 Customer signature

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Authorized Redeemers Group Signature

\_\_\_\_\_  
 Date